



September 5, 2023

Dear Electric Customer:

The City of Saint Paul hopes you have had time to adjust to the change from prepaying your electricity to receiving a monthly bill.

Currently, the City does not have a prepay options. However, payments for electricity, heating fuel, sewer, water, and refuse can be made by phone by calling 907-546-3125, placing a card on file by completing a Credit Card Authorization Form (*see attached*), or stopping by the City Cashier Office during regular business hours.

You are welcome to pay extra on your utility account. We've also attached a copy of the card authorization form that can be emailed back or dropped off at the City finance office for easier payment processing.

Accounts 30 or more days past due are considered delinquent, so please be sure to pay your utility bill in a timely manner to avoid late fees or services being disconnected. If services are disconnected there is a disconnect fee in the amount of \$25.00 and reconnect fee of \$25.00.

If you are having difficulty with paying utility bills the City can assist with connecting you with available financial assistance programs and can also enter a payment plan for accounts that may be past due

If you have questions regarding your utility accounts and/or billing please contact Nadia Melovidov, Accounting Supervisor at 907-600-4356 or nadiah@stpaulak.com.

